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## Frequently Asked Questions The Classics: Opera

**Date** Saturday, 3 February 2018

**Time** 7.30pm – 9:30pm

**Location** Victoria Gardens, Prahran

### **How much does it cost to attend The Classics concerts?**

The Classics series are free events, everyone is welcome to attend.

### **What time can I arrive?**

If you plan to arrive before 7.00pm please be mindful of your safety as event set up may still be in progress. The concert is scheduled to commence at 7.30pm and conclude at approximately 9.30pm.

### **How can I get there?**

We strongly recommend walking, riding or using public transport to get to Victoria Gardens. Tram Route 6 (Melbourne University to Glen Iris) takes you to Victoria Gardens at Stop #34 (end of the line). For more information visit the Yarra Trams website; [www.yarratrams.com.au/using-trams/route-guides/route-6](http://www.yarratrams.com.au/using-trams/route-guides/route-6)

### **Where can I park?**

On-street only parking is available in the surrounding streets, but spaces are limited so please allow plenty of time to find a parking space should you chose to drive. We strongly encourage alternatives methods of transport due to the very limited parking at this event.

### **Is this event accessible?**

Yes, the site is accessible with accessible toilets available onsite. A hearing loop area is also available for the event, please speak to event staff upon arrival and they will assist you with this. Please allow plenty of time to find a parking space.

**What should I bring?**

Bring along your rugs and/or chairs, hats, sunscreen, reusable picnic equipment and water bottles. There will be both general waste and recycling bins in various locations around the park. Please be considerate and leave the park as you found it.

**Where can I sit?**

The concert takes place on the oval at Victoria Gardens, seating is available on the lawns and accessible seating can be accessed around the outside of the oval. Please note there will be a designated high chairs, rugs & low chairs section, please refer to signage and event staff instructions on the day.

**Will there be food to purchase?**

The food vendors at the event offering a range of refreshments and cuisines for purchase include: Popstic Ice Cream, Pop Up Crepes and Bean to Melbourne.

**Will there be drinking water available?**

There will be a water bottle refill station so be sure to bring your reusable water bottle.

**Can I bring my dog/pet?**

We recommend that you don't bring your pets to these events. If you do bring your pet(s) they must be on leash and suitably restrained at all times. All owners are responsible for picking up after their pet.

**Can I smoke at the event?**

Smoking is not permitted at any outdoor events, including community or street festivals, as per the October 2016 amendment to the *Tobacco Act 1987*.

**Can I buy alcohol at the event?**

Alcohol will not be available to purchase at these events. Please note that these are free, family friendly events and we encourage responsible drinking. General public bringing their own alcohol will be monitored by security.

**What happens if I lose my child?**

Upon arrival please register your child at the City of Stonnington's Information tent which will enable our Customer Service staff to assist in the unlikely scenario that your child gets lost. Children should be accompanied by a parent or guardian at all times.

**Can I set up a stall or sell at the event?**

Neither stallholders nor hawkers are permitted at these events.