

How can I pay my rates?

Rates are to be paid either

- » **in full** – by 15 February 2023
- » **instalments** – due 30 September 2022, 30 November 2022, 28 February 2023 and 31 May 2023

Have you got a question or having difficulty paying your rates?

Please contact us immediately to discuss payment options and hardship provisions:

- ☎ 8290 1333
- @ rates@stonnington.vic.gov.au
- 🌐 stonnington.vic.gov.au/rates

Concessions

State Government rebates are available to ratepayers who are holders of some concession cards. Visit stonnington.vic.gov.au/rates or call 8290 1333 for details about this.

Get your rates notices electronically

There are several ways you can receive your rates notices electronically, including email, bulk notices, accounting software or BPAY View. Visit stonnington.vic.gov.au/rates to register.

Objecting to your property valuation

If you disagree with your valuation you can object to it within two months of receiving your rates notice. All objections are reviewed with a decision made by the Valuer-General Victoria (Victorian Government). Visit stonnington.vic.gov.au/rates for details.

How your rates are calculated



The rate in the dollar is calculated by dividing the total general rate revenue required to provide services by the total value (CIV) of all rateable properties in Stonnington.

How much is Council allowed to collect?

The Victorian Government has determined a rate cap of 1.75% this year, this means councils can only increase the average amount of general rates collected by 1.75%.

The **waste charge** is determined by the waste services options you choose and will increase by between 8% – 36% in 2022–23. The main factors driving these changes are the Victorian Government's landfill levy charges, contract costs for FOGO green waste disposal and recycling collection and processing and also the implementation of the Victorian Government directed bid lid colour changeover (costing \$4.2 million).

The **fire services property levy** is a Victorian Government charge collected by councils on their behalf to help fund Victoria's fire and emergency services service.

Why do some people rates go up while other's go down?

Your rates could increase by more or less than someone you live near because rates are affected by changes in the value of your property.

Contact us

- ☎ 8290 1333
- ✉ PO Box 58, Malvern Victoria 3144
- @ council@stonnington.vic.gov.au

Visit us

- 🌐 stonnington.vic.gov.au
- 📍 Stonnington City Centre
311 Glenferrie Road, Malvern

Connect with us

- f facebook.com/stonningtoncouncil
- t twitter.com/StonningtonNews
- i instagram.com/whats_on_stonnington
- in linkedin.com/company/city-of-stonnington

Hearing or speech impairment

We are a national relay service friendly organisation. If you are deaf or have a hearing or speech impairment, contact us through the National Relay Service (NRS):

- » **TTY** users call 133 677, then ask for 8290 1333
- » **Speak and listen** users, call 1300 555 727, then ask for 8290 1333
- » **Internet relay** users, connect to the NRS, then ask for 8290 1333

Community languages

Call the Stonnington Community Link, a multilingual telephone information service.

Mandarin	普通話	9280 0730	Polish	Polski	9280 0734
Cantonese	廣東話	9280 0731	Russia	Русский	9280 0735
Greek	Ελληνικά	9280 0732	Indonesian	Bahasa Indonesia	9280 0737
Italian	Italiano	9280 0733	Vietnamese	Tiếng Việt	9280 0748
All other languages		9280 0736			



Keep up to date with what's happening in Stonnington

Subscribe to our monthly e-newsletter for the latest news, engagement opportunities, and festivals and events in and around Stonnington.

SCAN TO
SUBSCRIBE



Have your say and help shape our community

Visit connectstonnington.vic.gov.au to join the conversation and tell us what matters to you. You can also register to receive regular updates on new projects.

SCAN TO
HAVE YOUR SAY



Message from the Mayor

Your Councillors are committed to investing in Stonnington's places, precincts, projects, and services, while ensuring that our rates remain among the very lowest in Victoria.

After two years like never before, Stonnington's neighbourhoods, parks, gardens and precincts are alive and I'm delighted to see people out in their community, supporting our businesses and gathering at events.

To help the Stonnington community continue to bounce back, our budget for 2022-23 includes close to \$80m of new infrastructure projects – including \$24m to build new community sporting facilities in Malvern East and \$10m on core infrastructure like roads and footpaths. We're also committing \$4.2m to work with our community to reduce what we send to landfill, \$1.8m on the implementation of our Climate Emergency Action Plan to reduce emissions and investing \$14.1m in technology so that it's easier for people to interact with us.

As well as these projects and initiatives the City of Stonnington provides core services for people at every stage of their life, and your rates help to make these possible. We know that our youth programs, maternal and child health centres, early years services, libraries, sporting clubs, parks and gardens, and aged care and support services are more important than ever as our community reconnects.

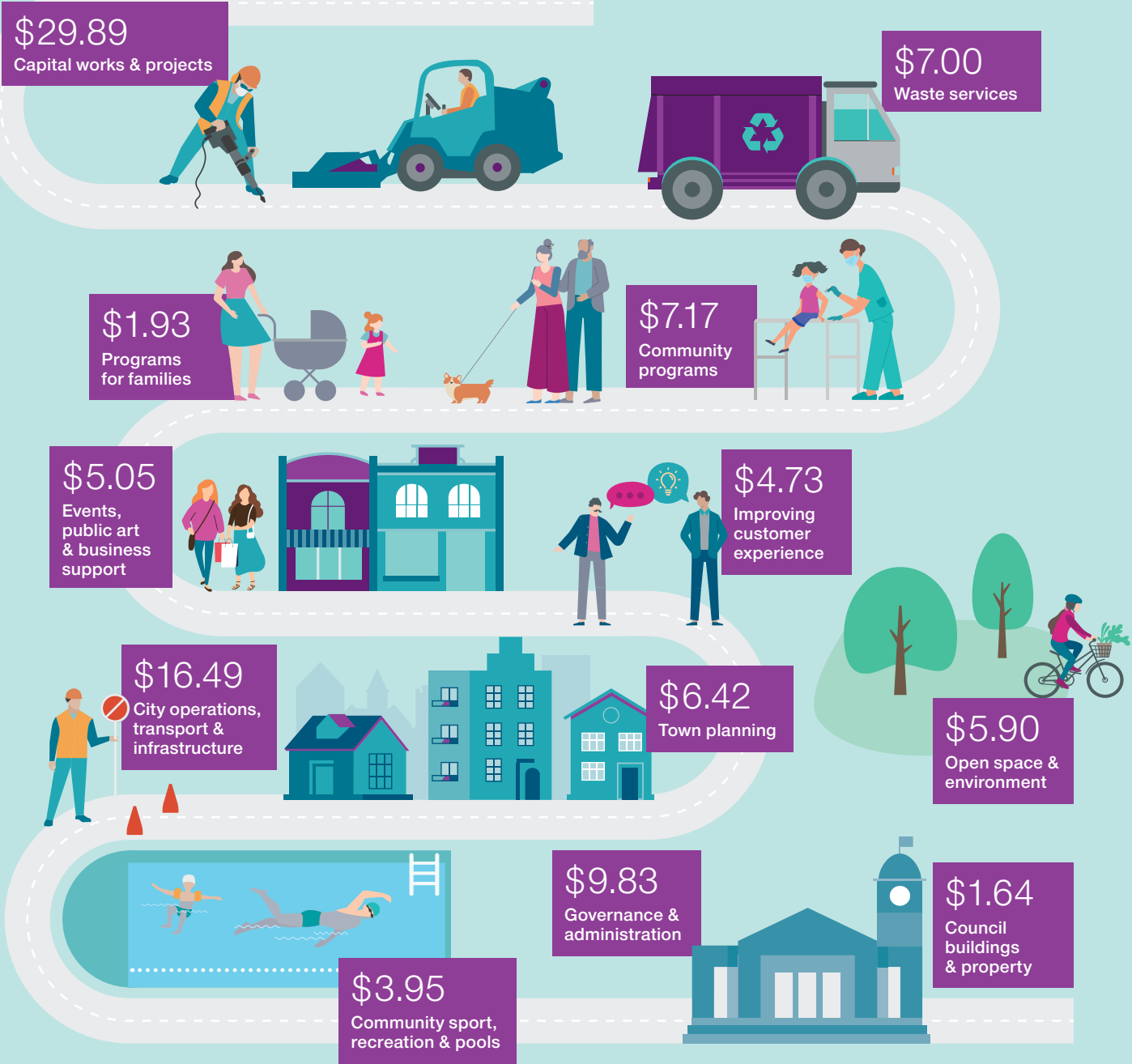
We also have an amazing calendar of events. Over the coming months you can join us as we activate Prahran in partnership with the Melbourne Fringe Festival, celebrate Christmas with us and join our summer of concerts in parks and gardens right across Stonnington. Visit stonnington.vic.gov.au/whats-on for more information.

This rates brochure includes information on how your rates are calculated, how you can pay them and what they go towards. You can also visit stonnington.vic.gov.au to learn more about what your Council is delivering for our community.



Cr Jami Klisaris
Mayor, City of Stonnington

Where do my rates go? For every \$100 we spend:



Sustainable Stonnington

Put your waste to work

Did you know food waste is full of life? That's why we're putting it to work and turning it into nutrient-rich compost that is used to grow food on Victorian farms.

Right now, more than a quarter of the waste that goes to landfill in Stonnington is food waste. You can put your food waste to work by signing up for Council's food and green waste service at stonnington.vic.gov.au/newbin.

To help you separate your food scraps, we are providing free kitchen caddies and certified compostable liners. These can be collected during business hours from our Customer Service Centres.

Living in an apartment block with shared bins? Renting out your property? You can still participate! Visit our website for tips and information on how to save money by getting a food and green waste bin for your rental.

Your bins are getting a makeover

During August, we will start swapping over all food and green waste bins in Stonnington. We're changing from the old burgundy to a new bin with a black body and a lime green lid. This initiative is part of the state-wide effort to make bin colours the same across Victoria.

Don't worry, your old bins won't go to waste – we'll give them all a new life by making sure they get recycled. Just as good, your new bin is made from 60% recycled plastic!

To help us out, please put out your burgundy bin on all collection days during August – even if it's empty!

For more information visit stonnington.vic.gov.au/foodwaste

Save energy at home

Council has partnered with independent experts to provide Stonnington residents with free advice on solar and battery installation, weatherproofing, insulation, electric vehicles and home energy efficiency. We can help you improve the comfort of your home, reduce costs and link you with accredited providers. For more information and to book your free consultation, visit stonnington.vic.gov.au/saveenergy.